

October 2022

It's Official!

Heritage Savings has joined FirstOntario Credit Union



This is an exciting time. With shared values and strong commitment to our members' financial health, community and to each other – we're looking forward to continuing to grow the credit union difference in the Chatham-Kent region.

Together with our members, big things are happening here!

The operational transition processes are now in full gear and will continue for the next several months. We will keep members informed of any changes along the way to make the transition as seamless as possible. During this time, you can continue to manage your finances, accounts and daily banking the same way you have always done. Your existing Heritage Savings & Credit Union debit card, cheques and online/mobile banking access all work as they did before and Shawn Newman will continue to lead his branch team of dedicated employees who will be available to support you as usual.

Much more to come!

In Spring 2023, when the transition is fully complete, members will have access to full service on all their existing accounts at any FirstOntario branch, our *Personal Assisted Teller* live video service and through FirstOntario's 24/7 online and mobile banking. Members will also receive a FirstOntario debit card that will provide access to your accounts and all of FirstOntario's offerings.

Stay tuned!

Over the next several months, we will be sharing updates about the work we are doing and progress we are making. We are also here to help answer any questions you have along the way, so please drop by the branch or give us a call.